

CUSTOMER SERVICE BULLETIN

How to prevent water in slider track

Slider Track Standing Water

Slider windows, by their nature, must deal with water differently than other window types. Because slider sashes rest upon and travel upon the sill a pocket is created that will trap water. This water enters at the junction of the sash and the frame and the junction of the glazing bead and the glass. Water from the sash is drained into the main frame pocket that holds the bottom rail of the sash. Water from the main frame pocket is drained through internal chambers to the exit weep holes. These holes are covered with flaps to minimize any backward air infiltration.

The sill is actually sloped toward the exterior of the frame; the vertical wall between the two sashes is not penetrated. Water seen on the inside track is not coming from the outside track unless the weep holes in the outside track are blocked causing that track to fill. The inside track will receive water from the two junctions mentioned above. The weep slots are at each end of the sill, under the roller track. If the sill is not level, i.e. bowed toward the center, water will remain in the track.



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